



Annual Patient Safety Conference

Theme - 'Teams that Chase Zero!'

30th April & 1st May 2016 | Eros Hotel, Nehru Place, New Delhi - 110019

Conference
Partners:



National Accreditation
Board for Hospitals &
Healthcare Providers



Association of Healthcare
Providers (India)



Consortium of Accredited
Healthcare Organizations



Asian Society for
Quality in Healthcare



Indian Medical
Association



WELCOME

I am delighted to share that Max Healthcare is organizing a National level Annual Patient Safety Conference on 30th April & 1st May 2016 at Eros Hotel, Nehru Place, New Delhi - 110019.

The theme of the conference is
"Patient Safety: Teams that Chase Zero"

With new technology, clinical expertise and safer systems, our unflinching commitment towards our patients is to protect them from any kind of harm and ensure the best possible health outcomes for them. But, given the high risks in the healthcare environment, can we reach "Zero accidents and adverse events? Can we dream to get there? Is it possible to have a roadmap to hit "Zero".

This unique conference on Patient Safety is a two day event that will bring together national and international experts to collaborate on this topic of extreme relevance and interest. The conference will address future strategies, and provide a platform to organizations from across India to showcase their success stories. The program will have a participation of about 200-250 professionals; a mix of Healthcare Leaders, Quality Managers, Physicians and Nurses from all over India.

I welcome you to this conference and look forward to interacting with you during the course of the two days.

With my best wishes

Dr Sandeep Budhiraja
Clinical Director, Max Healthcare, &
Conference Organizing Chairman

UNIQUE CONFERENCE THEMES

- Hear thought provoking and visionary National and International leaders
- Are zero adverse events attainable?
- Dealing with the superbug menace
- Safety in Oncology
- Perinatal Safety
- Safety in Anaesthesia & Surgery
- Building a safe hospital
- Newer technologies for patient safety
- Medico Legal Aspects of Patient Safety
- Quality and Safety from an Investor's Perspective
- Case Studies showcasing successful practices and results.



Program Schedule

| Time | Day 1: 30th April, 2016 |
|------------------|---|
| 08.30am-09.30am | Registration |
| | <u>Plenary Session 1</u> |
| 9.30am-9.35am | Welcome address Dr. Arati Verma |
| 9.35am-10.15am | <u>Accreditation as a trailblazer for Patient Safety</u> Chair: Dr. K.K. Kalra Impact of safety touch points of NABH accreditation Maj. Gen. Pawan Kapur Credentialing and clinical governance for physicians Dr. Prabhu Vinayagam |
| 10.15am-11.00 am | <u>Process Excellence: Is it the most important driver of quality and safety?</u> Chair: Mr. Prashant Hoskote Lean, six-sigma, TQM: Different flavors of the same recipe (Process Control + Process Improvement) Mr. Sarang Deo Changing the paradigm: Innovation Mr. Kartik Kulbhushan |

| | <u>Inaugural Session</u> |
|-----------------|--|
| 11.00am-11.10am | <u>Welcome to Chief Guest and Guest of Honour & Inauguration</u> |
| 11.10am-11.20am | Address by Mr. Rahul Khosla, President, Max Group and Chairman, Max Healthcare |
| 11.20am-11.30am | Address by Mr. Rajit Mehta, CEO & MD, Max Healthcare |
| 11.30am-11.40am | Address by Guest of Honour Dr. Jitendra Singh Honourable Minister of State of Atomic Energy, Space, Prime Minister Office, Personnel, Public Grievances and Pensions |
| 11.40am-11.55am | Address by Chief Guest Shri. JP Nadda Honourable Minister of Health & Family Welfare, Govt of India |
| 11.55am-12.00pm | Release of MHC Medical Excellence Report |
| 12.00pm-12.30pm | Tea |
| | <u>Plenary Session 2</u> |
| 12.30pm-1.30pm | <u>BELIEVING IN and ACHIEVING ZERO HARM, The Flight Plan Forward</u> Key Note Speaker: John J. Nance, JD Best-selling Author and Pilot Patient Safety Expert Leadership Educator and Champion Friday Harbor, WA, USA |
| 1.30pm-2.00pm | <u>Learning from successes; A new emerging concept in Patient Safety</u> Key Note Speaker: Professor Ravi P Mahajan Editor in Chief, British Journal of Anaesthesia Council member, Royal College of Anaesthetists Chairman, Patient Safety Committee, European Society of Anaesthesiology Chairman, Professional Standards, Royal College of Anaesthetists, UK |
| 2.00pm-2.45pm | Lunch |

| <u>Plenary Session 3</u> | |
|--------------------------|--|
| 2.45pm-3.15pm | <p><u>Building safe hospitals: What's new</u> Chair: Mr. Girdhar Gyani</p> <p>Design thinking for patient-safe clinical environments Mr. Carson Shearon</p> <p>Planning premises and design considerations from patient safety perspective Dr. Shakti Gupta</p> |
| 3.15pm-3.45pm | <p><u>Infection Prevention</u> Chair: Dr. Chand Wattal</p> <p>Infection control: The ultimate safety measure for the patient...and the hospital! Dr. Abdul Ghafur</p> <p>Max Healthcare's journey of Antimicrobial Stewardship Program Dr. Sandeep Budhiraja</p> |
| 3.45pm-4.30pm | <p><u>Managing Vulnerable patients</u> Chair: Dr. Vinay Aggarwal</p> <p>Patient safety in Oncology Dr. Harit Chaturvedi</p> <p>Maternal safety: Empowering providers for improved MNH care during institutional deliveries Dr. Bulbul Sood</p> <p>Maternal safety: Reducing unwanted caesarean births Dr. Rinku Sengupta</p> |
| 4.30pm-5.00pm | <p><u>Financial aspects of Quality and Safety</u> Chair: Dr. Ajit Singh</p> <p>An investors perspective Mr. Charles Denton</p> |
| 5.00pm-6.00pm | Tea and Exhibits |

| Time | Day 2: 1st May, 2016 |
|-----------------|--|
| | <u>Plenary Session 1</u> |
| 9.30am-11.00am | <u>Showcase Session: Case Studies</u> |
| 11.00am-11.30am | Tea |
| | <u>Plenary Session 2</u> |
| 11.30am-12.15pm | <u>Nursing initiatives</u> Chair: Dr. Shubnum Singh Strengthening nursing and midwifery cadre in India Dr. Neeraj Agarwal Nursing empowerment for patient safety Mrs. Gracy Mathai Shared governance and interprofessional collaboration Mrs. Sandhya Shankar |
| | <u>Plenary Session 3</u> |
| 12.15pm-12.45pm | <u>Electronic Health Records: A tool for Patient Safety</u> Chair: Dr. Sanjeev K Singh Building safer systems for better care using the right EHR ? Mr. Udai Kumar MHC journey from EHR to data analytics for patient care & safety? Dr. Dinesh Jain |
| 12.45pm-1.30pm | <u>Medicolegal Aspects of Patient Safety</u> Chair: Dr. BK Rana The perspective of the legal system Mr. MK Bajpai |

| Time | Day 2: 1st May, 2016 |
|---------------|---|
| 1.30pm-2.15pm | Lunch |
| 2.15pm-2.45pm | <p data-bbox="386 243 617 278"><u>Communication</u></p> <p data-bbox="386 286 1037 321">Chair: Dr. Vijay Aggarwal, Co-Chair: Mrs. Upasana Arora</p> <p data-bbox="386 355 1191 391">Communication as a simple but crucial necessity for patient safety</p> <p data-bbox="386 394 628 429">Dr. Alexander Thomas</p> <p data-bbox="386 452 982 488">Communication in the Perioperative Environment</p> <p data-bbox="386 491 529 526">Dr. Raj Tobin</p> |
| 2.45pm-3.30pm | Awards and Valedictory Session |



KEY SPEAKERS

Interact with our visionary leaders at the conference!
They will share their unique and thought provoking perspectives with you!



Mr. Rahul Khosla
President Max Group
Chairman Max Healthcare
India



Mr. Rajit Mehta
CEO & MD, Max Healthcare
India



Dr. Sandeep Budhiraja
Conference Organizing Chairman
Director, Max Institute of Internal Medicine
Clinical Director, Max Healthcare
India



Dr. Arati Verma
Conference Organizing Secretary
Sr. VP Medical Quality, Max Healthcare
Board Member, NABH
Chairperson, Appeals &
Assessor Management Committee, NABH
Chairperson, FICCI Task Force on Nursing
Founder Member, CAHO
India

Safety in Surgery & Anesthesia

Theme:

Chasing Zero Adverse Events



Professor Ravi P Mahajan
Editor in Chief, British Journal of Anesthesia
Council member, Royal College of Anesthetists
Chairman, Patient Safety Committee,
European Society of Anesthesiology
Chairman, Professional Standards,
Royal College of Anesthetists
UK



John J. Nance, JD
Best-selling Author and Pilot
Patient Safety Expert
Leadership Educator and Champion
Friday Harbor, WA
USA

Theme: Accreditation for Patient Safety



Dr. K K Kalra
CEO, NABH
India



Maj Gen (Dr) Pawan Kapoor
Chairman of the Accreditation
Committee of NABH
India



Dr. Prabhu Vinayagam
Chief Executive Officer
ALLIANCE ASIAN HEALTH PTE. LTD
Ex- Managing Director JCI Asia Pacific
Singapore

KEY SPEAKERS

Theme: Managing Vulnerable Patients : Safety in Oncology & Maternal Safety



Dr. Vinay Aggarwal
Member, Medical Council of India
Executive Member, Delhi Medical Council
Chairman, Pushpanjali Medical Centre, New Delhi
India



Dr. Harit Chaturvedi
Chairman, Max Institute of Oncology
Max Healthcare
India

Theme: Managing Vulnerable Patients : Safety in Oncology & Maternal Safety



Dr. Bulbul Sood
Jhpiego Country Director
India



Dr Rinku Sen Gupta Dhar
consultant in the Department of
Obstetrics and Gynaecology at
Sitarambhartia Institute
India

Theme: Building Safe Hospitals



Mr. C Carson Shearon
LEED AP, EDAC Principal
International Strategies Leader
India



Dr. Girdhar J. Gyani
Director General
Association of Healthcare Providers
India



Dr. Shakti Kumar Gupta
Medical Superintendent
Dr R P Centre, AIIMS, New Delhi
India

Theme: Medicolegal Aspects of Patient Safety



Dr. B K Rana
Joint Director, NABH, India
Chairman, Accreditation Council of International
Society for Quality in Healthcare (ISQua)
India



Mr. Mahendrakumar Bajpai
Advocate, Supreme Court of India
Editor, Medical Law Cases – For Doctors
Hon. Director, Institute of Medicine & Law
India

KEY SPEAKERS

Theme: Communication for Patient Safety



Dr. Alexander Thomas
Founder Member & Executive Director, AHPI
President, ANBAI
President, CAHO
Consultant, World Bank
India



Dr. Vijay Agarwal
Secretary General of CAHO
India



Dr. Raj Tobin
Associate Director & Head
Department of Anaesthesiology & Pain Management
MSSH Saket, New Delhi
India



Mrs. Upasana Arora
Director, Yashoda Super Speciality Hospitals
India

Theme: Process Excellence



Mr. Prashant Hoskote
Senior Director, Quality & Service Excellence
Max India Group
India



Mr. Sarang Deo
Assistant Professor, Operations Management
Indian School of Business (ISB)
India



Mr. Kartik Kulbhushan
Chief Innovation Officer and Executive
Vice President - Quality & Service Excellence,
Max Life Insurance
India

Theme: Electronic Health Records : A Tool for Patient Safety



Dr. Sanjeev K Singh
Sr. Medical Superintendent,
Amrita Institute of Medical Sciences, Kochi
India



Mr. Udai Kumar
Chairman & CEO of
Ohum Healthcare Solutions
India



Dr. Dinesh Jain
Vice President – Clinical Data Analytics,
Max Healthcare, New Delhi
India

KEY SPEAKERS

Theme: Infection Prevention



Prof. (Dr.) Chand Wattal
Hony. Senior Consultant & Chairman
Dept. of Clinical Microbiology,
Ganga Ram Institute for P G Education & Research
India



Dr Abdul Ghafur
Coordinator, "Chennai Declaration"
of medical societies in India
Apollo Honorary Adjunct Professor
Consultant in Infectious Diseases and
Clinical Microbiology
Apollo Specialty Hospital, Chennai
India



Dr. Sandeep Budhiraja
Conference Organizing Chairman
Director, Max Institute of Internal Medicine
Clinical Director, Max Healthcare
India

Theme: Quality & Safety: An Investor's Perspective



Dr. Ajit Singh
Partner, Artiman Ventures,
Consulting Professor in the School of
Medicine at Stanford University
Chairperson, MHC Medical
Excellence & Compliance Committee
USA



Mr. Charles Dalton
Senior Health Specialist
International Finance Corporation
USA

Theme: Nursing Led Initiatives



Dr Shubnum Singh
Chief Executive, Max Institute of
Health Education and Research
India



Ms. Gracy Mathai
COO, Aster Group of Hospitals
India



Ms. Sandhya Shankar Pandey
DGM - Human Resource &
Head - NQET
Max Healthcare
India



Dr. Neeraj H Agrawal
Associate Director, HRH, Jhpiego
India

About Delhi



Delhi

Delhi is a city that bridges two different worlds. Old Delhi, consisting of a labyrinth of narrow lanes lined with crumbling havelis and formidable mosques and in contrast, the imperial city of New Delhi created by the British Raj composed of spacious, tree-lined avenues and imposing government buildings.

Delhi has been the seat of power for several rulers and many empires for about a millennium.

The city's importance also lies in the rich and diverse cultures. The city is sprinkled with dazzling gems, captivating ancient monuments, fascinating museums and art galleries, architectural wonders, a vivacious performing-arts scene, fabulous eating places and bustling markets.

Delhi is also the political hub of India.

About The Venue



Eros Hotel, Nehru Place, New Delhi

Is one of the premier 5 - Star Hotels in South Delhi. The Eros Hotel offers excellent accommodation, services and facilities to make the stay of the guests in Delhi a remarkable journey and leave them feeling pampered and spoilt.

The hotel is less than 30 minutes from Connaught Place, the commercial hub of Delhi, and stands just 15 to 30 minutes away from most popular travel attractions of the city. Overlooking the renowned Lotus Temple, the lavish 5 star hotel in Delhi stands as a true icon of leisure with international standards of hospitality. The travellers with leisure in mind can be offered an ensemble of facilities by this 5 star hotel in South Delhi

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For more details, please contact
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Conference Manager

